

Welcome to Open Classics'

Your contact person for the rental of:

- Convertibles
- Motorcycles
- Buses

in the large area Alcudia and Can Picafort.

Benefits:

- we work without intermediaries,
- can be reached 24 hours a day,
- 7 days a week,
- and we are there for you 365 days a year.

Take a look at our vehicle fleet and our rental program:

Company Name: Open-Classic`S.LU

Address: Poligono 9, 07458 Muro

Illes Balears (Spain)

Company registration information: tomo 2833 folio 76 hoja PM-87674

Tax number: B16649402

VAT number: ES B16649402

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Tel. 0049 151 12263093

0034 688 790903:

A. General terms and conditions

- The pictures in our website represent the original vehicles
- When making a reservation, the customer must indicate the vehicle that wants to rent and for what period wants to rent it. If the desired vehicle is not available, Open-Classics will inform the customer immediately.
- Customers wishing to rent a car must be over 25 years old, and must have obtained their driver's license at least two years ago.
- An ID card / passport and a valid driver's license must be presented when collecting the vehicle.
- We guarantee the security and protection of your data!
- The customer may not leave Mallorca with the rented vehicle. He must also not transport it by sea!
- Open-Classics respects the privacy of its customers and therefore does not sell or pass on confidential information to third parties.
- Payments in cash are accepted, however, there are some exceptions.
- The statutory value added tax is included in all stated prices.
- It is a mandatory requirement to have the rental contract in the vehicle at all times. According to legal regulations, it is mandatory to leave the rental data visible on the dashboard. This data must include: model of the car, registration number, rental period and the accommodation place in Mallorca. In the event of not being visible, the client must assume the possible fine and its correspondent management fee (30€).
- Any complaints must always be reported within 24 hours after taking over the vehicle. Claims made after this period will not be considered.
- The translations offered of these conditions are merely informative and do not have any legal character. Only the conditions offered in Spanish have legal force
- By signing the rental contract, the customer/ lessee authorizes Open-Classics to charge their credit card in relation to the following circumstances caused by the lessee like: traffic fines, police tow truck, damages not covered by the insurance, missing car parts, prolongations, out of hours surcharge, petrol, damages occurred to the vehicle and to third parties because of alcohol influence, drugs, negligent driving or damages caused by an unauthorized driver, etc. Additionally, a management fee of 40€ will apply if any of those circumstances arise.

B. Insurance policies

Open-Classics offers a non mandatory additional insurance coverage called Comfort which includes the following:

1. Excess insurance* - > Excess amount reduced to 0

*Without Comfort insurance, If something happens to the rental car while you have it, Open Classics will repair/ replace it and charge you an 'excess' which is the amount of money not covered by the general insurance of Open Classics. If not stated otherwise, the excess limit for all cars is 1000€.

2. Road assistance**

** In case of puncture, the customer must change the tire. If you require assistance, the mileage will be charged

3. Replacing the damaged vehicle

Under no circumstances are included:

- Damage to car windows, wheels (tires and rims) and mirrors
- Refuelling the wrong fuel
- Damage to the vehicle or third parties caused by negligence, driving under the influence of alcohol or other drugs or a careless driving style.
- Damage caused by driving on poorly paved roads.
- Damage to locks or the interior of the car.
- Damage or loss of car keys. (€ 250.00 Euro)
- Damage to the substructure of the car
- Damage caused by a non-proper use of clutch
- Damage, loss or theft of vehicle accessories (such as antennas, jacks, child seats, wipers, fuel caps, trunk cover, warning triangles, GPS, safety vests).
- Open-Classics 'is not liable for items that may be forgotten by the lessee of the vehicle in the vehicle's interior.

If the lessee does not take out the non-mandatory "Comfort" insurance, the lessee will not be entitled to the replacement of the rented vehicle in case it has become unusable due to a culpably caused accident, nor the customer be entitled for a refund.

Damages caused by the customer, not being included in the insurance and which have been caused due to irresponsible, careless or negligent use, must be paid by the lessee.

In order for the insurance cover to be valid, customers must comply with all the conditions given in the car rental agreement. This includes the condition that in the event of an accident a customer must present the accident statement or police accident report within a maximum of 48 hours, starting from when the incident occurred.

If a customer has taken out insurance with another insurance broker, this in no way implies that they are covered by Open Classics. Consequently, the customer is solely responsible for claiming reimbursement for damages from the insurance broker.

The vehicle must only be driven by the person or persons that appear in the rental contract. Failure to comply with this condition will entail legal measures being taken by the Company. These legal measures will also entail the payment of the entirety of the damages in the event of an accident.

C. Supplements and additional items:

- Child seats:
 - o Child seat group 0 / type, "Maxi Cosi" (0-13 kg): 5.00 € / day - Max. 60 €
 - o Child seat group ½ (9-18 kg; 9 months - 4 years) 5.00 € / day-Max. 60 €
 - o Booster seat (18-36 kg; 4-12 years): € 4.50 1 day - max. € 60
- Additional driver (max. 2 additional drivers per contract): 3€ a day
- Navigation system /GPS: 4 € / day – max. € 60 / month
- Surcharge time: For all collections and returns between 8:00 a.m. and 9:59 p.m., no surcharges are payable throughout the year.

The following surcharges apply outside the period:

- Handover in the early morning: (6.00 am - 7.59 am): € 30.00
- Handover late in the evening: (10 p.m. - 11.30 p.m.): € 30.00
- Handover at night: (23.31pm -5.59 a.m.): € 50.00
- Return in the late evening: (10.00 pm - 1.00 am): € 15.00
- Return at night: (01.01 am - 7.59 am): € 20.00
- Return before the specified time without prior notice: € 20.00
- In the case of return before the end of the contract, no refund!

D. Fuel Policy:

We do not charge for the fuel. We hand over the vehicle fully fuelled and the client must return it fully fuelled.

Shouldn't you have the chance to fill the tank up and return the vehicle with a smaller amount of fuel, you have to notify this when returning the vehicle, and also you have to pay for the corresponding amount of fuel missing, plus a penalty of 15€.

If the car is damaged by refuelling the wrong fuel, the vehicle renter is obliged to pay the costs of emptying the tank, refuelling the right fuel, repairing any damage and the travel costs (€ 0.50 per kilometre round trip).

E. Kilometres driven and other costs:

- No mileage limits
- Fine management fee: 25€ for each fine. It does not include the amount of the fine.
- Heavy Soiling (returning car too much dirty): 90,00€
- Loss or destruction of child seats: € 90.00
- Loss or destruction of the GPS: € 120.00
- Return the vehicle to the wrong location (€ 60.00) or abandoning it (€ 120.00)
- Roadside assistance not covered: € 0.50 / km
- Tow truck: - 0-25 km: € 80.00
- 26 - 50km: € 110.00
- 51-100km: € 180.00
- 101- 150 km: € 250.00

F. Opening hours:

We accept reservations by email around the clock, 365 days a year.

For this we require a valid customer phone number as prerequisite for confirming the reservation. The customer's credit card is required for payment upon confirmation of the reserved vehicle.

We accept telephone reservations from 8.00 a.m. to 6.00 p.m. from Monday to Friday every day.

Tel. 0034 688 790903 or 0049 151 12263093

G. Collection and return:

We expect the rented vehicle to be returned at the agreed time and at the following address:

Open Classics
Poligono 9
07458 Muro; Illes Balears

Would you like to return the vehicle you rented to another location, the following fees apply:

Distance from the above address: 10 kilometres - additional fee: € 20.00
20 kilometres - additional fee: € 35.00
30 kilometres - additional fee: € 45.00
40 kilometres - additional fee: € 50.00
50 kilometres - additional fee: 55.00 €
60 kilometres - additional fee: 65.00 €
All other distances: 90.00 €

H. Cancellations, No Show and Prolongations:

For cancellations up to 48 hours before the start of the rental, a cancellation fee of € 50.00 applies. For planning reasons, we cannot accept later cancellations and we will then have to charge you for the booking fees.

If a customer does not pick the rented vehicle or is more than 3 hours late, Open Classics is entitled to rent the vehicle again to another client. In this case a 100% of the rental price will be due, to cover the operating costs and the lost profit.

To extend a valid reservation, the availability and price must be confirmed by Open Classics. In addition, the new contract must be signed by Open Classics and must be paid for.

I.Rental scale per vehicle: convertible, bus, trailer, motorcycle:

Rent scale per vehicle: Convertible; Buss, trailer, Motorcycle;	pre-season / postseason: Feb.-May / Oct.-Nov.		high season:
	daily;	weekly rent	June - September daily; weekly rent
318i Cabrio	65,00 €	425,00 €	75,00 €; 500,00 €
SI.K 200	89,00 €	599,00 €	98,00 €; 665,00 €
320i Cabrio	79,00 €	533,00 €	89,00 €; 599,00 €
Opel Tigra Silber	59,00 €	395,00 €	69,00 €; 463,00 €
Opel Tigra blau	59,00 €	395,00 €	69,00 €; 463,00 €
Ford KA orange	59,00 €	395,00 €	69,00 €; 463,00 €
VW Crafter 8-Sitzer	149,00€	990,00 €	169,00 € 1155,00 €
Suzuki y Strom	80,00 €	540,00 €	90,00 €; 610,00 €
Honda Transalp €	80,00 €	540,00 €	90,00 €; 610,00 €
Kawasaki 500	50,00 €	330,00 €	60,00 €; 399,00 €
Trailer 6 m Plane	75,00 €	499,00 €	89,00 €; 599,00 €

Please contact us for discounts in December and January!

J.Online dispute resolution

Online dispute resolution in accordance with Article 14 (1) ODR-VO:

The European Commission provides a platform for online dispute resolution (OS), which you can find at <http://ec.europa.eu/consumers/odr/>.

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